

AVAILITY, YOUR PROVIDER PORTAL

All TRICARE West Region providers can access tools and services exclusively on the provider portal, [Availity.com](https://www.availity.com).

Available Tools in Availity

ELGIBILITY & BENEFITS

Verify patient eligibility and review covered benefits.

CLAIMS STATUS

Track the status of submitted claims and retrieve detailed abdication information.

CLAIMS SUBMISSION

Submit electronic claims directly to TriWest.

REMITTANCE VIEWER

Access and download payment details.

AUTHORIZATIONS

Submit prior authorization requests and check authorization status.

SUPPORT

Communicate directly with provider support teams, view resources and urgent updates.

GETTING STARTED

- 1 LOG IN AT AVAILITY.COM**
Visit [Availity.com](https://www.availity.com) to sign in or create a free account.
- 2 ACCESS BENEFICIARY INFORMATION**
Verify eligibility, request authorizations, and retrieve remittance documents all from one screen.
- 3 ACCESS BENEFICIARY INFORMATION**
Verify eligibility, request authorizations, and retrieve remittance documents all from one screen.
- 4 MANAGE SECURE MESSAGING**
Communicate with the TriWest Provider Support team quickly and securely.

NEED A WALKTHROUGH?

LIVE TRAINING IS AVAILABLE

TriWest's Provider Support team offers live, one-on-one walkthrough sessions to help your staff navigate Availity with confidence. Sessions cover eligibility checks, claims workflows, authorizations submissions and overview of helpful work instructions.

Schedule Support

[SCHEDULE SUPPORT FOR AVAILITY](#)

Live sessions available Monday-Friday

